



LANGFORD DRIVE
KARIONG NSW 2250
P.O. BOX 7099
KARIONG NSW 2250

Access Control Solutions

All Access Projects Austwide Pty Ltd

ABN: 45 112 462 781
MSL: 409654106

E-mail: aapaustwide@optusnet.com.au
Phone: 0401 222 377 Fax: 02 4340 5535

REQUEST FOR SERVICE AGREEMENT

I _____ an authorised representative of the company / organisation referred to below request that All Access Projects Austwide Pty Ltd to arrange for a technician to attend the following premises on this day / / .

Company: _____
Site Address: _____
Postal Address: _____
Contact: _____ Phone: _____ Fax: _____

Description of problem: (Please include the access and OH & S induction arrangements that you have made for the technician).

Hourly Rate

(Please note all dollar rates referred to in this agreement are EX GST.)

I agree that any attendance by All Access Projects Austwide Pty Ltd is at a cost of \$77.00 Inc GST service call and \$115.50 Inc GST per hour or part there of Monday to Friday. Replacement parts will be additional and charged according to cost. After hours, charges to be advised at time of request.

Travelling Time

Travel outside the Sydney metropolitan area will be \$ 60.50 Incl GST per hour.

Telephone Technical Support

Telephone technical support is available however it is a chargeable service.

Can be paid annually at a discounted rate, quarterly or on a per call basis select the support option that best suits your need and return via fax to: 02 43405535.

Option 1: Phone support per year @ \$660.00 Inc GST this entitles your site to 12 months phone support from date of acceptance / / Phone support service is payable in advance in quarterly instalments. Pay the total for the year and this service cost will be discounted to **\$572.00 Inc GST.**

Print Name: _____
Position: _____
Signature: _____
Date: _____

Option 2: Phone support per day will be charged @ \$165.00 Inc GST. This entitles support only for the day requested. / / Non contract phone support service is available Monday to Friday (9am-5pm). Higher rates apply for after hours support charges to be advised at time of request

Print Name: _____

Position: _____

Signature: _____

Date: _____

On Site and Warranty Work

If the service work is covered under warranty, there will be no charge. If the components are under manufacturer's warranty, there will be no charge for equipment. If the system has been vandalised or has been turned off then the above mentioned hourly rates for labour and travel will be charged and the cost for replacement parts will be charged.

I hereby agree to adhere to the payment terms of All Access Projects Austwide Pty Ltd which are 7 days from invoice date.

I also confirm that I am authorized by the above named company / organization to act on its behalf including to engage All Access Projects Austwide Pty Ltd on behalf of the property owner/s, and I warrant that prompt payment will be made to All Access Projects Austwide Pty Ltd for any work undertaken or contracted to/by All Access Projects Austwide Pty Ltd to attend to the work to rectify this problem described above.

Print Name: _____

Position: _____

Signature: _____

Date: _____

Please Note:

All Access Projects Austwide Pty Ltd will attend to your Service needs as soon as practical after your request is received.

PLEASE RETURN TO

FAX: (02) 4340 5535

EMAIL: service@apaustwide.com.au